

Dal 1955. Londra

# Spaghetti House

**Position:** Waiter/Waitress

**Employment type** Part Time and Full time

**Location:** Central London, United Kingdom

**Department:** Non-Management (Experienced), FOH Operations

**Schedule:** Monday to Sunday

We're an Italian family business, with 10 central London restaurants. Our aim is to warmly remind people why they fell in love with Italian food & culture.

Now our family is growing. We are looking for wholehearted and welcoming people to join our teams.

## As waiter/waitress you will:

- Deliver the highest standard of service to ensure our guests enjoy an unforgettable dining experience.
- Take guest orders accurately and ensure that food is served to the customers as per company standards and customers' specifications including allergies and dietary preferences.
- Enhance customers' dining experience by attending to customers' needs from the moment they enter the restaurant until they leave.
- Deal with customers queries effectively and positively, escalating to the managers if needed.
- Ensure compliance with the licencing law and best practice concerning food hygiene, health and safety, manual handling, etc.
- Attend training when required.

## We offer:

- Family culture
- Work-life balance
- Excellent tronc scheme
- 3% private pension contribution
- 30% staff discount on food and drink at all Spaghetti House, for up to 4 people
- £10 welcome voucher when you start working at Spaghetti House
- Free meals on duty
- Clear career path with training and development opportunities
- Regular in-house employee competitions and social events
- Involvement in our charity days and events
- Book your birthday OFF- guaranteed

## Key skills we are looking for:

- Highly skilled front of house professional, experienced in working as part of a team to deliver the highest standards of service.
- Highly organised and self-motivated with a pro-active problem-solving approach.
- Flexible and able to deliver high standards of work.
- Committed and willing to take responsibility and grow within the role.
- Personable and able to work well with others.
- Able and comfortable working under pressure.
- Qualified in Food Hygiene, Health and Safety, COSHH and other related training it is a plus.



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## **Eligibility:**

In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of eligibility will be required from candidates as part of the recruitment process.